

CASE STUDY

How Network Intelligence Revolutionised Training and Onboarding With TryHackMe



NETWORK INTELLIGENCE

- Cyber security industry
- Global market
- 600+ team members

Challenge

- Quickly upskill an influx of new employees
- Requiring entirely remote, cloud-based learning
- Real-world training to action learning in-market
- Easily trackable system to monitor employee progress remotely

Results

- ✓ All new employees are successfully trained and onboarded with TryHackMe
- ✓ Personalised pathways are both engaging and understandable
- ✓ Over 600 training rooms completed
300 machines deployed weekly - 1550 machines in total
- ✓ Cloud-hosting has revolutionised training, which will continue permanently

ORGANISATION BACKGROUND

Network Intelligence is a global cyber security provider founded in 2001, offering services spanning six broad spectrums - Assessment, BCMS, GRC, Professional Services, MSSP, and Training. They serve clients across verticals such as finance, healthcare, technology, and e-commerce.

We believe that cyber security is not a destination, it is a journey. We partner with our clients to address the dynamic cybersecurity threat landscape.

CHALLENGE

Network Intelligence had to adjust business throughout the pandemic and great resignation. With an influx of new employees working remotely, they needed a cloud-based training platform that was affordable, trackable, and easy for employees to undergo independently.

“ We needed a beginner-friendly platform new hires could access remotely - easy to understand with a hands-on approach, so employees could physically transfer skills to job roles. ”

Mitali Padwal
Assessment Practice Head

OUR PARTNERSHIP

Network Intelligence initially enrolled 10 new employees. As the months rolled out and incredible results rolled in, they soon made TryHackMe training part of the onboarding process for all new hires.

As a company specialising in cyber security, Network Intelligence require all consultants to have a fundamental understanding of key concepts before moving on to client-facing responsibilities. They have customised a course with various training labs from TryHackMe's pre-built and industry-aligned learning paths, targeted exactly to their goals.

PARTNERSHIP BENEFITS

Network Intelligence swiftly upskills employees with little prior cyber knowledge, in a practical setting to actively benefit work responsibilities. Employees enjoy the interactive, gamified form of learning, and state that the content relating directly to the job boosts confidence and competence at work.

Feedback on the management dashboard is overwhelmingly positive, with an easily trackable system. The flexibility in transferrable licenses has helped Network Intelligence to create long and short-term training plans, easily switched to new staff after onboarding completion.

“ The labs we incorporate into our onboarding scheme are directly applicable to our service offering, so are a fantastic, relevant training resource. Employees have a simple guide to complete a number of assigned training labs per day, and have brilliant feedback. TryHackMe really is an excellent resource - top-notch content at a brilliant price. ”

Continuously develop and empower your team with immersive training for all experience levels.

We pride ourselves on hands-on quality training, content variety, and engaging, gamified labs.

Our team of experts deliver reactive, engaging content that upskills employees from complete beginner levels through to seasoned hackers - equipping employees to tackle industry evolutions. Our flexible approach enables businesses to transfer licenses, customise learning paths to align with team goals, and revolutionise training remotely, safely, and with brilliant results.