

## CASE STUDY

# How TryHackMe Enables TravelPerk To Reinforce Technical Topics Across Varying Skill Levels



- B2B travel management
- 4 European offices, 3 US offices
- 800+ team members

### Challenge

- Provide a deeper understanding of technical cyber topics to security team members of varying backgrounds and experience levels
- Use hands-on training to further instil technical knowledge
- Adopt a flexible training platform to reflect the hyper-growth nature of the company

### Results

- ✓ Weekly training sessions across the security department are reinforced with hands-on practical learning
- ✓ The workforce values the ability to be led through topics, particularly helpful for team members with non-technical backgrounds
- ✓ 86% employee room completion rate
- ✓ License flexibility allows TravelPerk to onboard and upskill team members cost-effectively

### ORGANISATION BACKGROUND

TravelPerk is a hyper-growth business travel company, offering corporate solutions in an all-in-one platform - giving travellers the freedom they want whilst providing companies with the control they need. They have the world's most extensive travel inventory alongside powerful management features.

*We're building a platform that gives travellers the freedom to travel the way they want with no micromanagement. We're creating an experience that puts them first.*

### CHALLENGE

As a tech-based company working with a portfolio of prestigious clients, TravelPerk has prioritised growing and upskilling a cyber security department. Weekly training previously worked for non-technical topics, but as the complexity of the subject grew, they knew they wanted to introduce hands-on, practical training to reinforce the themes covered.

**“ We run a weekly training session internally within our security department, which was great while we were focused on non-technical topics. However, we needed to go deeper and get practical with hands-on training to reinforce various technical subjects on a weekly basis. ”**

## OUR PARTNERSHIP

TravelPerk initially introduced TryHackMe to 8 employees, using the flexible licensing to upskill various team members throughout growth drives. Since partnering, employees have achieved a significant room completion rate of 86%, covering a range of cyber topics.

With an intrinsic focus on technology and software across clients and the business as a whole, the TravelPerk team has been exploring Linux, vulnerability management, web application security, and deeper dives across various niches. Each employee is able to choose their own path based on personal development goals and areas they are most interested in.

## PARTNERSHIP BENEFITS

TravelPerk flesh out security topics on a weekly basis, depending on the external environment and internal needs. TryHackMe training has allowed employees to further this learning in action, following labs that reflect the themes of the week. Employees love the guided, interactive elements within training labs and believe the hands-on experience helps to establish skills.

TravelPerk management keeps tabs on employee progress via the management dashboard, and the flexibility of licenses is brilliant for the nature of the hyper-growth company undergoing significant hiring drives and team development.

**“ TryHackMe is great to assign labs that align to the topic we've talked about that week, and team progress is easily trackable. The biggest benefit is the hands-on, guided experience, so employees can be walked through complex themes. The team values the ability to be led through a topic rather than dropped into the deep end. ”**

**Continuously develop and empower your team with immersive training for all experience levels.**

**We pride ourselves on hands-on quality training, content variety, and engaging, gamified labs.**

Our team of experts deliver reactive, engaging content that upskills employees from complete beginner levels through to seasoned hackers - equipping employees to tackle industry evolutions. Our flexible approach enables businesses to transfer licenses, customise learning paths to align with team goals, and revolutionise training remotely, safely, and with brilliant results.